UN ICT4SIDS Partnership (www.ict4sids.com)

Invitation to Launch Smart Hubs for Rapid Implementation of SDGs in (Country)

This is an invitation to launch a Free Pilot Project that will focus on Smart Hubs for rapid implementation of SDGs (Sustainable Development Goals). This 2-3 months Project is based on the following phases shown in Figure1.
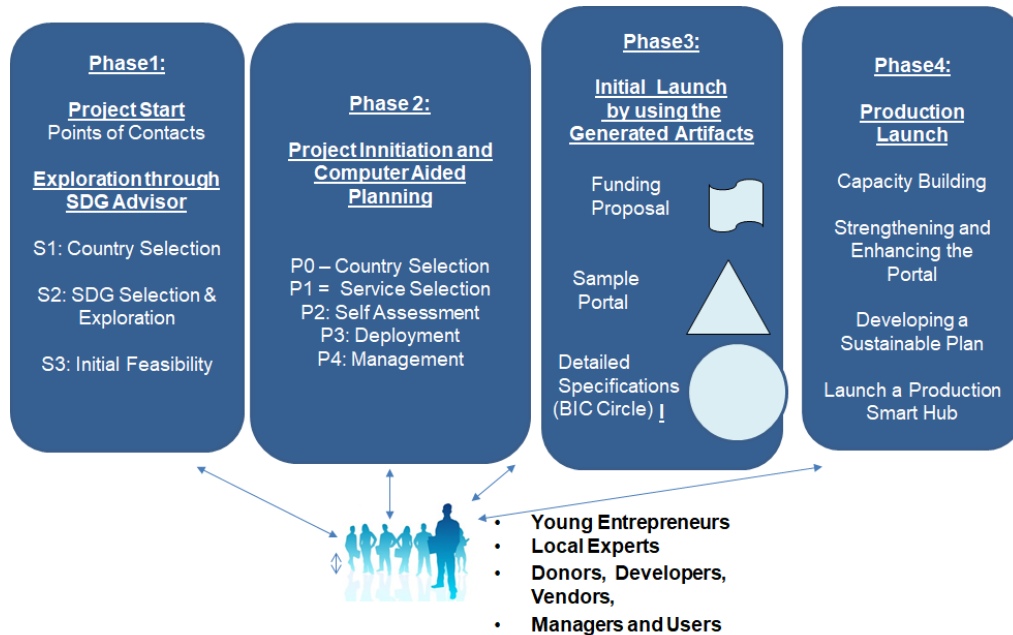

Figure1: Pilot Project Methodology

PHASE1: Computer Aided Feasibility Study (Conducted by using the SDG Advisor)

A Pilot Project is initiated by a User (e.g., SIDS, LDC or any other) by contacting ICT4SIDS (Subject: Smart Hub Pilot Project), explaining the main objective of the Pilot Project.

- The pilot project is limited to a maximum of 5 single service hubs or a community center with 3-5 services. Duration is 3 months, after Kickoff, at no cost (no money exchanges hands).
- Points of Contact (POC) are appointed for the Project from the User as well as ICT4SIDS side after some email exchanges and possibly phone/skype chats to clarify the goals and expectations.
- We request that the potential User visit the ICT4SIDS Partnership site at www.ict4sids.com site and become familiar with the basic capabilities, especially the SDG Advisor, of the site by viewing videoclips and reviewing the basic documents posted on the learning corner.
- We will initiate the pilot project on an agreed upon Kickoff date by sending the User POC a rough plan of action and Free Login ID-PW so that the User can start using the SDG Advisor.

Phase 1 of our methodology conducts a quick feasibility study by asking the following questions and then helps a user to select and launch low cost but high impact pilot projects:

- What is the objective of the proposed pilot project?
- What is the status of my country/region (good/bad) for SDGs of interest?
- What type of services could improve the needed status?
- What are the costs versus benefits of launching a service and which services are low cost but high benefit within the local context?

Phase1 typically concludes in 1-2 weeks after Kickoff. The POCs (SIDS and ICT4SIDS) fill out the information shown in Table1 (about 12 questions) and sign this form to launch agreed upon Smart Hubs for the Pilot Project.

PHASE2 (Computer Aided Planning and Hub Generation)
- The Computer Aided Planning, initially conducted by the ICT4SIDS staff, can be completed within a day and produces an executive summary, a funding proposal and a working prototype of the selected Hub(s) as shown in Figure 1
- After the first Planning run, the POC is given some training so that POC may use the SPACE Planning Toolkit to generate own hubs, if needed.

PHASE 3 and 4:
- **Familiarization:** The Customer POC reviews the outputs produced by SPACE. The POCs, and other invited individuals, conduct a detailed walkthrough of the outputs produced by SPACE and determine what can be used quickly
- **Initial Portal Launch**: The Demo Portal is modified to provide initial services that can be offered to the users (e.g., training materials, mobile apps, basic advisory services, etc).
- **Extensions and Use:** The Demo Portal is converted into an operational portal through several refinements and extensions based on the user feedback.
- **Project Conclusion (2-3 months after Project Start):**
  - Identification of funding and partnership opportunities
  - Development of a detailed plan for future deployments and expansions
  - Development of a short (2 page) case study that describes project objectives, key players and the results obtained.

TEAM FORMATION AND KEY QUESTIONS TO GET STARTED (based on initial Discussion)
Suggestion: Please fill out the form below and highlighted areas

ICT4SIDS Team:
- Team Lead (ICT4SIDS POC):
- Customer Support
- Technical Support
- Pilot Project Manager (TBD): email:
- Additional Team Members Needed: TBD

User Team for Island or Country: _____
- ICT4SIDS Regional Representative: _____
- Main User POC (Name, email, Phone): _____
- Additional Members, if any (Name, email, Phone): _____

Table1: KEY QUESTIONS TO GET STARTED

Suggested Project Kickoff Date = _____??___
Suggested Project Conclusion Date = _____??___
Country/Region Specification: What is the region/country involved _____

Overall Goals and Service Specification	Hub Sector and Service (SDG Goal)
• What is the goal of the Pilot Project and what are the main expected results (Suggestion: please write a brief Concept Note in Exhibit2 to provide any additional background information)	
• What is the name of a sector your Hubs will focus on (e.g., health, education, public safety, public welfare, etc) and/or the SDG Goals of interest (e.g., 1, 2, 3,,,17)	
• What are the names of the 3-5 service you are interested in (e.g., telemedicine, educating school teachers, disaster management, etc) – Please select From Exhibit1 (or enter a new one)	
• Is this Hub virtual (website), physical or both	
• Is this Hub for Urban or Rural areas	
• How many users will be served (typically 5000-10,000) .	
• Will it operate at a Local, State (Regional) or National level.	
• Will the service be mainly information dissemination (e.g., guidance, advice) or transactional (e.g., online purchasing, providing medication)	
P2 (Self Assessment):	
• What are the major benefits (e.g., public service).	
• What are the major costs: Low (under 5K) or high (10K USD or higher).	
• Do the users need to be trained for maximum benefits.	
• Do you need trained staff to manage this Hub	
• What are possible sources of funding.	

Other Observations (based on initial email exchanges and a Skype Chat):

_____

_____

Signed and Dated (ICT4SIDS POC):

Signed and Dated (User Point of Contact):

Exhibit 1: Sample SPACE Services

SPACE supports almost 100 services in sectors such as economic development, education, healthcare and others (see the table below). In addition, the ICT infrastructure is a horizontal sector that supports all vertical sectors. These services can also be combined into "Service Bundles" that represent inter and intra enterprise composites such as villages, communities, cities and B2B marketplaces. This is a very powerful capability that can be used to build models of a large number of configurations in public and private sectors.

Economic Development	Education	Healthcare	Law Enforcement & Safety	Transportation & Agriculture	Public Welfare & Environment Services	Common Services
Entrepreneurship Micro-Entrepreneurship Micro-Financing Information Systems e-Employment e-Tourism e-Library (public)	Educating Primary School Teachers e-learning for the handicapped e-Learning Support System e-Library (school)	Mobile Health Clinic Electronic Health Records Emergency Medical Service m-Health (General) Hospital Information System Patient Information System Decision Support for Health Telemedicine e-Behaviourial Health	Police & Fire Services Police Crime Investigation Services Social Network Services for Governments Additional Law and Order Services Weather Alert and Travel Warning Food Quality and Drinking Water Purity Disaster Management and Recovery	Optimal Route Planner Alert Systems Automobile Licensing e-Agriculture 2.0 E-Agriculture Phone2SMS Eservices for Food Safety Precision Agriculture eServices for Agriculture	Social Services Citizen Welfare Services Public Healthcare Service eLearning for Needy Children Assisted Living eCare for Aging Populations Entrepreneurship Welfare Programs Clean Air Environmental Monitoring Environmental Analytics	Corporate Management Services Customer Services Marketing Services Sales Services e-Payment EFT – Electronic Fund Transfer Credit Card Detection System e-Banking System

ICT Infrastructure Services (Horizontal)

- Broadband Access, Network Management, Social Networking (*e-Participation, e-Voting), Cloud Computing

Enterprise-Wide Service Composite (Service Bundles that Combine Many Individual Services)

- Offices, Departments, Community Centers, Initiatives (e.g., SDG, Mobility, Telemedicine, Aging Population) Services, Firms, Business Units, eCities, eCommunities, Government Specific Initiatives

Inter-Enterprise Service Composites (Service Bundles for B2B and G2G Integrations)

- G2G Services (Interagency Exchanges), Supply Chain for Food Distribution, Health informational Networks, Educational Networks, Entrepreneurial Networks, B2G Services

.

Exhibit 2: Short Concept Note (Strongly Suggested)

Note: This brief concept note (1-2 page) provides background information, identifies the key drivers for launching the Pilot Project, and any special requirements/considerations).